

# Fowey River Practice

## Patient Participation Group

### Minutes from Wednesday 11<sup>th</sup> March 2015 held at Par Surgery

#### Present:-

WL (Chairman), AB (Vice Chairman), RD, VD, SG, EG, CP, RP, MK, PP, Dr Waldron and Mrs Bone

#### Apologies:-

ABa, KF, VM

Minutes from the last two Meetings discussed- January -email addresses removed, Initials only instead of full names. February - MD was not at last meeting but PP was, apologies missed from ABa, item 5 removed, item 6 the word 'question' removed and the brackets removed, item 9 the line starting 'he reported' removed, item 11 Sue Dooley removed and Dr Marrett replaced, wording re appreciation letter altered. PP discussion re the NHS and how writing in with praises & thank-you was very appreciated and very helpful to all NHS organisations.

Re Agenda – Line: welcome any new members removed as committee full. Clarified Initials to use.

#### Matters Arising

Following previous meeting AB made contact with the Lions re the clothes stall idea which might be difficult as the hospital not taking part, AB will be updated when decision made. Fowey Lions have offered to run a quiz evening at the Safe Harbour on the 7<sup>th</sup> April and the proceeds will be for additional equipment for the Practice. It was agreed that having a pitch would promote the PPG – date for hospital day in August to be confirmed.

PP said he was involved with Penrice House and how meeting around a table, or having a centre structure helped. Dr Waldron & Mrs Bone will investigate any possibilities, WL said he had access to other venues, but it was preferable to stay at the Practice.

EG mentioned at the last meeting the dementia screen was brought up by SG and had some information re dementia friends and spoke about a video and community based champions, small tips. It was agreed to ask Dr Marrett who had an expertise and a deanery fellowship to talk with the group and follow up on SG suggestions – agreed one whole meeting to facilitate this. To arrange a date.

RP discussed the visit to Curves with Mrs Bone and Mrs Dooley - geared to all abilities, all ages, although children had to have a parent with them, very caring environment covered not only women's fitness, but general wellbeing, optional additional services meal planning, weight and measurements, one to one consultations. Dr Waldron mentioned good feedback

from Mrs Dooley. Curves have agreed that recommendations from Fowey River Practice will remove the joining fee and have also offered a free weeks trial. – The Practice to update the PPG group on discussion at the Practice.

RP was sitting in the waiting room in Fowey and was impressed with the comments patients were making re the new TV screen, information was really good and suited young and old, however there were a few problems with the changing volume and the screen should be slowed down slightly. Thanks to Dr Marrett for getting this far so quickly.

Feedback from the Practice. Dr Waldron discussed having had a test with Dr Partington being away on three weeks leave, prior to his retirement that some changes need to be made to the rota, looking at the possibility of opening on a Saturday morning and working differently to deal with the same day work, with all that is happening in St. Austell we have been registering approx. 20 new patients a week and this was a lot of work. Discussion around upper limit of patient numbers. The next few months will be tricky, patient this morning said to Dr Waldron that Dr Cockshott had telephoned him at 8.45pm re his b/p the group felt that the Doctors needed to make sure they looked after themselves. Until Sept the Practice would have Dr Marrett carrying out an extra session, Dr Mawer working two days a week and Dr Cockcroft working one day a week. The other problem in Fowey was room space and to accommodate extra clinician time more rooms were needed, recently applied for some improvement funding.

Out of Hours Following a competitive open tender process, NHS Kernow can announce that a consortium called Cornwall Health, led by Devon Doctors, with Kernow Health, will provide GP out of hours' services from 1 June 2015. Devon Doc have been most successful and this should be positive for Cornwall.

Review of constitution postponed for another meeting.

CP & EG talked about the virtual patient group and handed around a poster and some letters, there was lots of discussion around this and the group thanked them for all their work – agreed to discuss further at the Practice and send out both letters to the committee.

Still waiting on a list of emails to be shared between the committee - outstanding

The April meeting was cancelled so the next meeting will be held on the 13<sup>th</sup> May at Fowey Surgery at 6pm.

Meeting finished at 7.45pm