

FOWEY RIVER PRACTICE
PATIENT PARTICIPATION GROUP MEETING
WEDNESDAY 10TH JUNE 2015
PAR HEALTH CENTRE

Present: BL (Chair), RG, VD, RD, CP, CP, MK, Annette B, Amanda Bone, Dr Marrett

Apologies: Anne B (Vice Chair) SG, EG,

BL welcomed everyone and introduced a new sign in sheet, all present duly signed.

BL then informed the group that he has received a letter from KF who had resigned as secretary and also from the PPG due to other commitments.

BL invited nominations, he then nominated Annette B, all agreed and Annette accepted.

4 Matters arising

BL read an e-mail from Anne B who had sent a fund raising letter to Imerys explaining about what the group does and why we were raising money. The group were delighted to find out that Imerys had donated £100 towards the INR machine. BL also reminded the group that the Lions club would match our funds which will get us very close to our goal of:

- ILR machine, which monitors
- De-fib machine for Par Surgery

Correction on point of Doctors on duty:

- Dr Mawer, will be working 2 days a week
- Dr Damas, will be staying on full time for at least a year

Annual Report

BL had written a report on the PPG progress for submission to gain the funds for the PPG, however the NHS has withdrawn funding for the PPG.

Dr Waldron and the practice, see the PPG as an asset and want it to continue.

Dr Waldron and Dr Marrett will share responsibility for attending the PPG meetings.

Virtual Group

A letter written by EG and Christine P had been approved by BL and has been forwarded onto the practice for final approval. Practice has now approved. Amanda Bone said that the practice will hold off releasing the letter until the new practice e-mails are up and running. It was decided at the last meeting following a short debate that the PPG will not use social media like face book or twitter for the time being.

Christine P & Emily G had produced a Poster and leaflet for the Mothers Group, which is in template form. It was decided that this will be an Agenda item for the next meeting, where it can be discussed in more depth. Christine P. to bring to next meeting.

The main difference will be that if the patient needs to be seen they will be able to come down to the clinic to sit and wait to be seen.

FRP will cover the Penrice clinic, however all the Doctors will be local and should be familiar faces.

Problems Dr's faced over the weekend were:

If St Austell was very busy and other centre not so busy, patients will be directed to other clinics.

Dr is due to finish at 9pm and they suddenly 3 patients arrive at 5 to 9.

This needs to be worked out. It is still a work in progress, which is why Dr's need to look at the Devon infrastructure, as local demand will only increase.

The receptionists will now be playing much bigger role co-ordinating things which will help the Dr's.

If patient goes to A&E but really needs to see a GP, no longer will they have to call and make an appointment, they will just have to walk across the corridor and sit and wait to be seen.

CQC Inspection

BL asked if the Practice has received any feedback yet. Amanda Bone informed us that no communication had been received yet, however others who had their inspection both before and after Fowey, had already received their reports. A suggestion was made that as it took a larger team to inspect FRP as it has multiple sites. Amanda Bone has chased for an update, but was told that FRP would hear as soon as the report was ready.

7) Report from the Virtual Group

The practice is awaiting new e-mail addresses so it was decided to wait to send out letters to the VG until the e-mails are up and running.

8) Any Other Business

VD said that she had received a note from the chemist asking her to come into the pharmacy to check her prescription medications. Another member said he had received the same thing. The practice cannot see the need to so this as the pharmacy would not have the full medical background.

RG asked what he would have to do when maintaining the notice board. It was decided that Annette B would send out a draft copy of the minutes to the committee. Once the minutes had been agreed and signed that a copy of the signed minutes would go up on the notice boards.

BL thanked everyone for coming.

Time and date of next meeting: Wednesday 8th July 6pm at Fowey

Meeting finished at 7.07