

List Maintenance project

Registration letters from NHS England – please respond if you get one, otherwise the process to remove you from our practice list will begin.

The NHS is carrying out work in Devon, Cornwall and Isles of Scilly to make sure the patient details on GP lists are accurate. Letters are being sent to some patients, but not all.

If you do receive a letter, please either confirm your details or submit any changes. Changes can be made by returning the form in the prepaid envelope. If the details are correct, you can confirm by freepost, by freephone, via text message or online.

It is important to respond to the letter, as GP lists do get out of date over time. If we don't have an accurate record of your name and address, then we or a hospital may not be able to contact you with important information.

We may also need to contact you:

- with test results
- to invite you for bowel, breast or cervical screening to protect against cancer, for example
- to offer vaccination against infectious diseases such as flu or measles, mumps and rubella
- to give you an appointment as part of your plan to stay healthy if you have a long-term illness

Please respond to the letter within four weeks, so the NHS can be certain about your details. Otherwise, the NHS will assume that you have moved away, and begin the process to remove you from the practice list.