

FOWEY RIVER PRACTICE

Patient Participation Group (PPG) meeting

'Getting better together'

Wednesday 14th November 2018 - 6:15 pm at Fowey

Present

Anne B (Vice chair), Chinty P, Dr. Waldron, MK, Amanda B, Annette B, RD, VD, LW, PP

(1) Apologies

RG, BL

(2) Minutes from last meeting

Anne B chaired the meeting in BL's absence. October Minutes were checked for accuracy and later signed off as a true record by Anne B and Chinty P.

(3) Matters arising

Book Sale: Amanda B reported that the Book Sale is doing well, and Annette B mentioned that she will bring in some books and DVDs for sale. The group agreed that DVDs should be sold at an average price of £1.00.

Fundraising ideas - Cake sale: Anne B to find out dates for future Farmers markets in Fowey. Some members agreed to bake some cakes towards this event.

New Committee member: Anne B welcome LW to the PPG Committee.

(4) Feedback from the Practice

CCG: Amanda B mentioned that the CCG would like a PPG member to be part of the Fowey Community Hospital Review group. Amanda B added that it was a good opportunity to share views. Amanda to forward the CCG letter to Chinty P.

Non-urgent GP appointments: Dr. Waldron told the Committee that the Practice was signposting a new system for non-urgent GP appointments. He added that there could be staff training focusing on questioning techniques and that further details would be available once a plan was in place.

CQC Inspection: Amanda B said that CQC rated the Practice good overall. The Committee was very happy with the news.

Flu Clinics: Dr. Waldron said that the Flu clinics were on target to date and that the next big clinic would be on 24 November 2018. Dr. Waldron mentioned that the Practice was hoping to add smaller Flu clinics and that the process will be reviewed for next year Flu clinics.

(5) Committee Items

Raffle: The committee discussed the outcome of the Raffle to date. They suggested that the space in Par was better organised compared to Fowey. Members discussed difficulties of not being able to meet patients before and after their vaccinations. The Committee thanked Annette B for the recent Raffle prize of a three-course meal. The Raffle will be drawn during December meeting.

7-day ECG Event monitor: The Committee agreed that funds from the Book Sale would go towards the 7-day ECG Event monitor. MK also noted that funds from his artwork would also go towards the same cause.

Report from the PPG meeting in Shire Hall, Bodmin: Anne B reported that she was surprised to know about the variety of ways in which PPG groups were organised. She explained that some PPG groups were functioning on the advice of doctors, others did nothing whilst in some groups, a senior doctor at the Practice attended meetings and updated the Committee with relevant information. Anne B added that a PPG's objective was to support the Practice and that our PPG works well in that we support each other. She noted how frustrating it was being unaware of what was happening with Fowey Hospital and that the meeting was a missed opportunity for deeper discussions on how PPG's function and what they can do.

(6) Any other business

Text reminders: VD was concerned that she was not getting text reminders for appointments - Amanda B to follow up. MK asked whether patients could have a telephone reminder if text facilities were not available.

October 2018 Newsletter: RD mentioned that he distributed 130 newsletters in Golant. Anne B added that the Newsletter was published earlier in Fowey newsletter and Chinty P said that an adapted version of the October Newsletter was sent to PL24 for their December issue.

False information: Dr. Waldron said that there was a false rumour indicating that the Practice was full and noted that he was going to contact Councillor Andy regarding building works.

Young members: Chinty P told they Committee that she had contacted the Medical Academy Lecturer regarding new members. LW suggested that it would be a good idea to speak to students pursuing Duke of Edinburgh awards.

The meeting closed at 19:16 pm.

Date of next meeting: Wednesday 9th December 2019 in FOWEY