

## FOWEY RIVER PRACTICE

### Patient Participation Group (PPG) meeting

*'Getting better together'*

**Wednesday 9<sup>th</sup> May 2018 - 6:15 pm at Fowey**

**Present:** BL (Chair), Amanda B, Chinty P, Dr. Waldron, RG, MK

**(1) Apologies:** Anne B, RD, VD

BL welcomed everyone to the meeting and checked for apologies.

**(2) Minutes from last meeting**

BL checked for accuracy of the minutes with the group. There were no adjustments and the minutes were signed off by BL and Chinty P as a true record.

**(3) Matters arising**

BL commented on the good news about the donation towards the Doppler machine from Fowey Hospital and Welfare Committee. Dr. Waldron added that a new Doppler machine promises a faster process and this will be a bonus for patients and staff.

**(4) Feedback from the Practice**

- New Doctor

Dr. Waldron noted that the new doctor will be joining the Practice in June.

- Appointment system

There was a discussion re the current appointment system and possibilities of changing it to a 2 week even spread system. Amanda B suggested that it may be best to see how the appointment system will work when the new doctor starts in June is working with the new doctor.

- Running costs and dispensing medication for patients

Dr. Waldron mentioned concerns about running costs and logistics re Polruan surgery especially travelling to meet patients during winter months when the weather is bad and the ferry is not running as well as dispensing medication according to NHS guidelines. The group discussed several possibilities of supporting Polruan patients such as joining another Practice in Looe or Lostwithiel, finding an acceptable place for surgery sessions and even using technology such as Skype. Dr. Waldron said that he would be attending a meeting with NHS England soon.

- Staff changes

Dr. Waldron updated the group about staff changes at the Practice. He mentioned a staff who was leaving and others who would be taking on more hours and that there will be advertisements for two posts. BL asked about photographs – Amanda B confirmed that Amanda (Secretary) was working on this.

#### **(5) Committee Items**

- Book sale

The group agreed that the minimum cost per book was £0.50. Chinty P to make a poster to advertise the book sale at the Practice.

- Newsletter for the Practice

The Committee discussed items for the Newsletter. Chinty P to make a draft copy for members to adjust as needed.

#### **(6) Any other business**

No further comments.

The meeting closed at 19:10 pm.

**Date of next meeting:** Wednesday 13<sup>th</sup> June 2018 in FOWEY