

FOWEY RIVER PRACTICE

Patient Participation Group (PPG) meeting

'Getting better together'

Wednesday 13th September 2017- 6:15 pm at Fowey

Present: BL (Chair), Anne B (Vice Chair), Amanda B, CP, Chinty P, Dr. Marrett, RD, VD, MK

(1) Apologies: RG, PP, AB

BL welcomed everyone to the meeting and checked for apologies.

(2) Minutes from last meeting

BL checked for accuracy of the minutes with the group – there were no adjustments.

(3) Matters arising

Amanda B noted that the higher toilet at Fowey Surgery is working well. Afterwards there was a discussion about the TV volume in Par.

(4) Feedback from the Practice

- Frailty Nurse

Amanda B informed the group that the Practice is in the process of seconding a Frailty nurse who will work across the three surgeries Fowey, Middleway and Lostwithiel Medical Practice. She also mentioned that the three Practices would be operating under the name 'Three Harbours Medical Group'.

- Repeat Prescriptions

Both Fowey and Middleway will be working together on a project around managed repeat prescriptions.

BL asked about the advertisements of pharmacies sending medication in the post. BL, VD and Anne B raised their concerns about medication in the public domain, they were curious how would the temperature may be kept constant for particular drugs, the issue of postmen and postwomen becoming like drug couriers plus the effect on the future of local chemists in the future. A discussion followed; afterwards BL felt that Amanda B could mention the concerns to Steve Double when he visits the Practice.

- Flu Clinics

Amanda B said that feedback from the Flu Survey during the recent PPG Awareness week has been very useful and the suggestions were taken on board by the Practice. She added that the Practice has timetabled clinics on Saturdays and there are options for sessions in the week. Amanda B said that the Practice has also written to households about the Flu vaccination and asked the Committee if they would like to run a raffle during the Flu Clinics. After a discussion about funding, the group agreed to this and set up a timetable to support the Flu Clinics on the 7th and 14th October 2017. BL

(6) **Any other business**

- Anne B and BL said that it would be better to have monthly Committee meetings instead of bi-monthly meetings because the interval between meetings would be too long. They added it would be better to cancel monthly meetings as necessary. The group has agreed to this.
- CP said that her friend called Fowey surgery at 9:00am on Monday and the answer phone message stated that the surgery would be open at 8:30 am. Amanda B said that she will follow this up with the telephone provider as the lines are open from 8am to 6.30pm and added that the telephone system was in the process of being updated.
- RD asked about defibrillator machines. Amanda B said that on the outside of Fowey/Par & Polruan Surgery doors, there is list of public places where a defibrillator can be found in Fowey, Polruan and Par. VD told the group about a defibrillator in Golant and MK said there is one in Tywardreath Hall but it is not accessible to the public when the Hall is closed. CP added that there was one in the New Inn in Tywardreath.

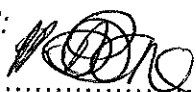
The meeting closed at 19:38 pm.

Date of next meeting: Wednesday 8th November 2017 in FOWEY

Note: There is no meeting in October 2017.

Signed as a true record:

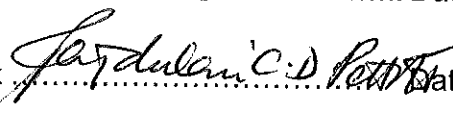
Dr. William Leach
(Chair)



Date:

8/11/17

Rajdulari (Chinty) Pettitt
(Secretary)



Date:

8/11/2017