

FOWEY RIVER PRACTICE

Patient Participation Group (PPG)

'Getting better together'

Minutes from meeting on Wednesday 13th November 2019 - 6:15 pm at Fowey

Present

BL (Chairperson), Anne B (Vice chair), Amanda B, Annette B, Chinty P, CN, Dr. Waldron, RD, MK,

(1) Apologies

PP, LW, VD

(2) Minutes from last meeting

The meeting started with a review of the Minutes from the last meeting. Dr. Waldron confirmed that there was no further information yet available regarding Fowey Hospital. The Minutes for October were later signed off as a true record.

(3) Feedback from the Practice

Flooding at Par Surgery: Dr. Waldron and Amanda B. commented on the recent flooding at Par Surgery due to a faulty radiator. Despite some flooded areas, all surgery appointments were met. They explained that some appointments were transferred to Fowey Surgery and the rest were conducted at the back section of Par Surgery.

Dispensing at Polruan Surgery: Dr. Waldron described the increasingly uneconomic situation with dispensing in Polruan and added that Dr. Cockshott was engaged in discussions with a chemist. Dr. Waldron hopes to have more information in six weeks' time.

CQC: Dr. Waldron and Amanda B. were very pleased to report that the Practice has been awarded 'Good' from CQC for another year. Congratulations from the PPG committee to the team at Fowey River Practice.

Patient numbers: Dr. Waldron told the committee that patient numbers are still increasing at the Practice and that it is becoming evident that the Practice is struggling with space.

E-consultations: There was a discussion about E-consultations and how they could be implemented. Such consultations should start at nursing homes.

Point of care blood testing: Dr. Waldron mentioned the possibilities of having a number of blood tests at the Practice instead of Treliske Hospital. This would be very positive for patients.

Fundraising and donations estimating £10,000.00: Amanda B. updated the Committee on items that the Practice had purchased with money they received from fundraising as well as donations (from patients, Lions Club, Kerris paintings and books and CD sales) over the years. Amanda B. noted that the Practice purchased many pieces of equipment such as a 7-day Event Heart monitor, Doppler machine, TV screens and toys. Anne B. suggested that such positive news should be mentioned on Radio Cornwall. Amanda B. to send Anne B. the total amount raised over the years.

Flu Clinics: During a discussion, BL expressed his thanks to PPG Committee members for covering the Flu Clinics and supporting the Raffle. Anne B. added that both VD and RD have worked very hard covering many clinics and that this was greatly appreciated. CN to cover a clinic in VD and RD absence on 22 November. There are also two clinics planned for December – this will be covered by VD and RD.

GP updates: Dr. Luke, who completed his training at the Practice, is interested in education and he will be staying on. Dr. George is currently the *new GP trainee* at the Practice. Originally from India, he is delighted to be living in Cornwall with his family and newborn baby. Dr. George enjoys body boarding and exploring the Cornish coastline in his free time.

(4) Feedback from the Committee

Newsletter: RD put together some items for the newsletter. Chinty P to work through them and prepare a draft newsletter for the next meeting in December.

Letters of support for Fowey Hospital: This item was introduced by BL and a short discussion followed. Dr. Waldron noted that although there are lots of good ideas, no information is available at this point due to many changes in resources.

(5) Any other business

- MK spoke about costs incurred for medications at the chemist in contrast to no costs from GP prescriptions.
- Anne B. suggested that a bookshelf would be useful for book sale items. MK to do some research on some options.

The meeting closed at 19: 10 pm.

Date of next meeting: Wednesday 11th December 2019 in FOWEY – 6:15 pm.

The above minutes were verified by the PPG Committee and signed off as a true record on 12th February 2020 PPG meeting by Anne Boosey (Vice Chair) and Rajdulari (Chinty) Pettitt (Secretary).