

## **FOWEY RIVER PRACTICE**

### **Patient Participation Group (PPG) meeting**

*'Getting better together'*

### **Minutes from PPG meeting on 12/12/2018**

#### **Apologies:-** Chinty P, LW

Attended by Dr. Waldron, Amanda B, Anne B, BL, RG, VD, RD, PP and Annette B

Minutes of last meeting, one committee member who was present was not listed as such, please add Paul.

#### **Matters arising:-**

Cakes stall discussed from previous meeting, it was suggested to sell at the market around Easter and then devise a rota of who is going to supply cakes, and everyone seemed up for this.

Bill thanked everyone for their help, as he had missed 2 sessions and they had all been covered.

#### **Feedback from the Practice:-**

Signposting training has started with staff, and will start in small steps next year, examples discussed. This will help facilitate the best use of resources.

Next year's flu season Dr. Waldron and Amanda won't be delegating, as this year has been very challenging with the different vaccines for different aged patients. All first vaccinations have been carried out and the Practice is now chasing patients who have not been in.

#### **Committee Items:-**

Bill said an anonymous patient was so impressed with Dr Waldron and the Practice and the work of the PPG that the patient is donating £1,000 to cover the missing costs of the 7-day event recorder which will allow the Practice to start using immediately. There were discussions about raising further money for a 1-day event recorder and Bill was currently liaising with the Lions.

There was then talk of a possible 300 type club, which could run all year around -to be added for discussion at a future meeting.

There was a current available committee vacancy, a candidate was put forward and seconded, and the group look forward to meeting the new member soon. The committee are still looking for a member to fill the young demographic spot, since they lost their young member to University, this would suit a college student looking to take medicine as their career pathway.

Amanda thanked all the PPG committee for their impressive fund raising, the raffle raised £745.68 which will go towards the cost of the event recorder. The fourteen raffle prizes were drawn at the committee meeting and the following raffle winners will be contacted:-

Ticket Numbers 121-125 in white with green border won a Kerris Painting

Ticket Numbers 236-240 in white with a pink border won Sunday Lunch for two persons at Carlyon Bay Hotel

Ticket Numbers 381-385 in orange won a bottle of brandy

Ticket Numbers 241-245 in white with blue border won a bottle of cava

Ticket Numbers 281-285 in white won a picture

Ticket Numbers 1-5 in Pink won a bottle of pink gin

Ticket Numbers 296-300 in white with a blue border won a bottle whiskey

Ticket Numbers 31-35 in Blue won a Christmas cake

Ticket Numbers 86-90 in Pink won a Christmas pudding

Ticket Numbers 311-315 in White with a pink border won a bottle of Baileys

Ticket Numbers 286-290 in Blue won a bottle of port

Ticket Numbers 186-190 in Orange won a bottle of Bacardi

Ticket Numbers 31-35 in white with a green border won a bottle of wine

Ticket Numbers 16-20 in Blue won a mug set

**News from the Practice:-** The Practice has recruited a new Practice Nurse to join their Team called Morag, who has recently started, the committee wished Morag well in her new role. Amber has had a promotion to Head Receptionist; the committee congratulated Amber and said it was well deserved.

The text messaging form was discussed, and changes will be made to it, as it reads as though you will get an email appointment reminder, which is currently not the case, Amanda thanked the PPG for raising this issue.

Meeting finished at 7.30pm and the next meeting will be held on 9<sup>th</sup> January 2019.