

FOWEY RIVER PRACTICE

Patient Participation Group (PPG) meeting

'Getting better together'

Wednesday 14th February 2018 - 6:15 pm at Fowey

Present: BL (Chair), Anne B (Vice Chair), Annette B, Amanda B, CP, Chinty P, Dr. Waldron, MK, RD, Toni

(1) Apologies: RG, PP, VD

BL welcomed everyone to the meeting and checked for apologies.

(2) Minutes from last meeting

BL checked for accuracy of the minutes with the group- there were no adjustments. The minutes were later signed off by Anne B and Amanda B as a true record.

(3) Matters arising

Annette B asked if there would be further speakers at our PPG meetings for this year. Amanda B said that she would keep the group informed whether there would be speakers from other PPG groups.

(4) Feedback from the Practice

- Deputy Practice Manager

Amanda B introduced Toni, the new Deputy Practice Manager. We all welcomed her.

- £100 contribution

Amanda B said that a patient contributed £100.00 towards the purchase of a Doppler machine. Everyone was very grateful for the added funds since the last raffle.

- Toys

Dr. Waldron confirmed that the Practice bought some toys and that they have been checked for the relevant health and safety kite marks.

- Goodbye to Nurse Fiona

Dr. Waldron told the group that Fiona is retiring from the Practice at the end of the month. He added that a new nurse would be joining the Practice when Fiona leaves. BL suggested that the PPG could send Fiona a card. Anne B said that she would organise a card for Fiona.

(5) Committee Items

- Difficulty accessing particular medication at Middleway Pharmacy

RD told the group about the difficulties he and VD faced being unable to have prescribed medication from Middleway Pharmacy since it was out of stock. During a discussion, Dr. Waldron explained that pharmacies currently do not keep a large amount of medication but they are obliged to hold a particular stock. Dr. Waldron added that he was hoping to have a meeting with a pharmacist soon and that he will suggest that pharmacies stock the list of medication that doctors carry during their out-of- hours visits.

- Diabetes programme

BL asked for an update regarding the diabetes programme. Dr. Waldron said the programme should start later on in the year – possibly March.

- Commercial Accountability Organisation

BL read out a letter published in the Cornish Guardian which indicated that Cornwall County Council was planning to hand over NHS Services to a commercial private organisation and there was no public consultation. BL asked for further details on this matter and wondered whether the PPG could do something. Dr. Waldron said that currently nothing final has been decided and that there would be a judicial review re this matter.

- Newsletter for the Practice

BL suggested that the PPG could produce a newsletter that gives key information from the Practice and important information for patients – an example was handed around the group. A discussion followed highlighting the positive impact for the Practice and information for patients. Chinty P said that she would email a copy of the newsletter to Committee members. She asked for ideas/notes adding that she was hoping to organise a draft newsletter for the next meeting.

(6) Any other business

- Amanda B said that there would be no electricity in Fowey Surgery on Tuesday 20th February until 8:30 am. She added that phone calls would be diverted to Par Surgery.
- Anne B inquired about the next CQC meeting. Amanda B advised that she should have some information soon.

The meeting closed at 19:06 pm.

Date of next meeting: Wednesday 14th March 2018 in FOWEY