

FOWEY RIVER PRACTICE

Patient Participation Group (PPG)

'Getting better together'

Minutes from meeting on Wednesday 13th March 2019 - 6:15 pm at Fowey

Present

Anne B (Vice chair), Amanda B, Annette B, Chinty P, CN, Dr. Waldron, RG, RD, VD, MK, Beth

(1) Apologies

BL, LW, PP. Due to unforeseen circumstances, Bill from Volunteer Cornwall was unable to attend the meeting.

(2) Minutes from last meeting

Anne B welcomed everyone to the meeting and checked the accuracy of the Minutes for February 2019 Minutes – this was later signed off by Anne B and Chinty P.

(3) Matters arising

Feedback from Lions: Chinty P reported that she had contacted the Lions following an email from BL.

Looking for younger members to join the Committee: Chinty P told the Committee that she spoke to some Health and Social Care lecturers at Cornwall College regarding new members. Chinty P added that the lecturers mentioned that their students also had a talk from a member of NHS Kernow regarding PPGs.

Meet the Practice Team: The Committee was very pleased to meet Lisa who is the Receptionist Team Leader and Beth who had recently joined the receptionist team as an apprentice.

(4) Feedback from the Practice

New Apprentice staff: Amanda B reported that the Practice has two new Apprentice Receptionist staff – Beth and Vicky. Amanda B added that the staff were interested in fundraising for the Practice too and that they were thinking of a sponsored walk. Anne B said that the PPG was very grateful for this and she asked Amanda B to pass on thanks to the staff.

Neighbourhood Plan: Amanda B told the group that there is a draft Neighbourhood Plan for the period 2019 – 2030 from Cornwall County Council and that this was available on the Practice website for everyone to have a look. Anne B reminded the group of the importance of voting when required.

Age UK Offer: Amanda B also added that Age UK (Cornwall and the Isle of Scilly) had a fantastic offer for people 65 years and over regarding the Royal Cornwall Show on Saturday 8th June 2019. Amanda B explained further that offer included transport, opportunities for good conversation, entry to the showground plus a pasty lunch for eleven pounds! Amanda B to send the details to Chinty P who will forward them to the Committee.

New phone system: Amanda B informed the Committee that the new phone system should be in place at the end of March 2019.

New GP contract starts on 1st April 2019: Dr. Waldron told the Committee that the new GP contract specifies more support for primary care. Dr. Waldron added that he was optimistic with the extra funding and that this was good news for the Practice. Afterwards he discussed how primary care would be combined with Lostwithiel Medical Practice and Middleway Surgery.

(5) Committee Items

200 Club: RG provided a list of items relating to the 200 Club for the Committee. RG used the list to explain details of how the Club could operate as well as issues. RG added that further discussions are needed relating to the setting up and running of the Club and he asked members for their ideas as well. RG to send Chinty P the list to be forward on to absent members. Anne B thanked RG for his hard work and suggested that a specific meeting should be set up for further discussions regarding the Club when BL returns.

(6) Any other business

MK told the Committee that he was very pleased about the sale of his artwork from Fowey Surgery and he asked if the Practice wanted some paintings for display in the surgery. MK to contact Amanda B regarding this.

The meeting closed at 19:05 pm.

Date of next meeting: Wednesday 10th April 2019 in FOWEY

Signed off as a true record 10 April 2019

Anne Boosey (*Vice Chair*) and Rajdulari (Chinty) Pettitt (*Secretary*)